



कार्यालय रक्षा लेखा प्रधान नियंत्रक (द.प.क.), खातीपुरा रोड, जयपुर-12
O/o The Principal Controller of Defence Accounts (SWC),
Khatipura Road, Jaipur-12
Fax No. 0141-2388463 Phone No. 0141-2388450, 458 Email : pedaswc.egda@nic.in

15
YEARS OF
CELEBRATING
THE MAHATMA

सं.व.प./170/विजन 2024

दिनांक: 14.08.2019

सेवा में,

(1) प्रभारी अधिकारी,
समस्त अनुभाग (स्थानीय)

(2) समस्त अधीनस्थ कार्यालय

विषय: मुख्यालय कार्यालय का विजन-2024

संदर्भ: मुख्यालय कार्यालय का अर्धशासकीय पत्र संख्या CG/Vision/2024 दिनांक 23.07.2019

मुख्यालय कार्यालय के उपरोक्त संदर्भित अर्धशासकीय पत्र द्वारा विजन-2024 के बारे में अवगत करवाया गया है। विजन- 2024 द्वारा 5 परियोजनाओं का एक सेट तैयार किया जा रहा है जो हमारे विभाग के अधिकांश सिद्धांतों/कार्यप्रणाली को शामिल करता है। उक्त संदर्भित के क्रम में पत्र के साथ संलग्न दस्तावेज आपके Feedback, views, और ideas प्रस्तुत किए जाने हेतु प्रेषित किए जा रहे हैं।

कृपया आपके Feedback, views, और ideas पत्र प्राप्ति के 10 कार्यदिवस की अवधि में इस अनुभाग को प्रस्तुत करना सुनिश्चित करें।

विस्तृत जानकारी कार्यालय की website से download करें।

वरिष्ठ लेखा अधिकारी (सं व प)

मिन्तल, भार.ले.से.

यत्रक

Sanjiv Mittal, IDAS

Controller General



रक्षा लेखा महानियंत्रक
Controller General of Defence Accounts
उलान बटार रोड, पालम
Ulan Batar Road, Palam
दिल्ली छावनी - 110010
Delhi Cantt - 110010
दूरभाष/Tel. : 011-25674782
फैक्स/Fax : 011-25674776
ईमेल/Email : sanjiv.mittal@nic.in;
sanmit123@gmail.com

DO No. CG/Vision/2024

705
2-7-19

Dated: 23.07.2019

Dear Shri Saroj Kumar,

We have come up with Vision-2024, a set of five projects, that cover major functions of our Department, leveraging opportunities emerging from advancements in information technology including Business Process Re-engineering. This vision is based on the principle of total digitization focussing on five major areas ranging from Pensions, Pay & Allowances of both uniformed and civilian personnel, Payment to vendors, Budget Management to Defence Travel System, encompassing overhaul of performance standards involving data creation, centralized databases and joint operation of these systems with the Services and other organizations.

2. Specific Sectoral Steering Committees for implementing these projects have already been constituted (copy enclosed). While the members of the committees would be working on these projects, I would like to emphasize that these endeavors should not be limited to only those nominated but the cadre members should come together as a team bringing in their rich experience, knowledge and enthusiasm to make this Vision a reality.

3. The committees, in their course of progress might consult you and ask for your advice and support, which I am certain would be extended whole heartedly. I would also request your views and suggestions on specific projects so that the same could be shared with the concerned committees to enable them evolve an effective implementation plan in line with the objectives enshrined in the Vision document.

4. I request you to be part of this unique initiative by Defence Accounts Department to transform the processes by leveraging digitization into a vibrant modern and efficient service organization for the Defence Forces and allied establishments. I would appreciate your feedback, views and ideas which you may deem fit to share in this regard. The same may be e-mailed to me at the <aaosectt.cgda@nic.in>

With regards,

Yours sincerely,

(Sanjiv Mittal)

Shri Saroj Kumar, IDAS
PCDA (SWC)
Khatipura Road,
Jaipur-302012

VISION 2024 - DEFENCE ACCOUNTS DEPARTMENT

Vision

To ensure its commitment to a Digital India and total digitization principle, the department has evolved a perspective plan for the year 2024 ensuring 360-degree overhaul of performance standards and the means to achieve them both. The vision recognises our status as a service organisation implying feasibility of transformation possible only with Services viz. Army, Navy and Air Force joining the efforts too.

The department intends to enhance its efficiency and service levels in critical area of pension sanction and disbursement concerning more than 32 lakh pensioners, pay and allowances of serving personnel both uniformed and civilians(approx 17 lakh individuals and dedicated jointly operated IT systems for vendors payments and budget management. In case of Comprehensive Pension Package, the entire process from sanction to disbursement will be managed by DAD, and servicing the pensioners through dedicated service centres with role of banks limited to credit of bank accounts. Comprehensive Pay System would involve creation of centralised databases and systems bringing in accuracy, uniformity and realtime access of information to all beneficiaries. The critical area of vendors' payment will improve by development of a Unified Payment Portal wherein the services would directly upload sanctions and supply orders and payments would be released in a time bound and transparent manner with full information to vendors at each stage. This will be supplemented by a Unified Budget Management System facilitating down stream budget allocation by different hierarchies on a single platform and providing this information to paying authorities and budget holders and realtime management of budget. Defence Travel System, already in use, will be upgraded by adding more functionalities and providing for individual travel claims processing through a single module.

With this vision becoming a reality, targetted for 2024, the department would be able to retain its position as an efficient organisation leveraging IT for the benefit of its clients and an important tool of the Ministry of Defence in discharging their assigned responsibilities.

Strategic Initiative	Impact on ease of living/doing business	Estimate of employment creation	Technology leveraged	Grievance Redressal mechanism
<p>Comprehensive Pension Package: Restructuring of the Defence pension sanction and disbursement process</p>	<p>This project will greatly ease the lives of defence pensioners by simplifying the process of sanction and disbursement of pension. It will also provide pensioners with direct access to their information and enable them to avail services without any intermediary.</p>	<p>There are no additional posts sanctioned to cater for this project. It may create some employment opportunities indirectly when Service Centres are set up.</p>	<p>This project is completely based on leveraging of Information Technology.</p>	<p>An internet based portal will provide direct access to pensioners to lodge grievances and monitor their disposal. Similar services will be provided through Service Centres for pensioners who may not be able to access the portal.</p>
<p>Comprehensive Pay system Restructuring of salary and allowances payment system for serving personnel both uniformed and civilians</p>	<p>The project will greatly enhance ease of business by development of jointly operated systems, single stage data creation and seamless backend processing meeting audit requirements.</p>	<p>The project is planned to be implemented through existing manpower, however the development process may create jobs indirectly in IT sector.</p>	<p>The project is largely based on leveraging of technology esp IT and significant Business Process Reengineering.</p>	<p>A dedicated Grievance Management System together with a realtime account information access to employees through websites/ IVRS and apps is envisaged.</p>
<p>Unified Payments Portal- A jointly operated paperless system for vendors payments</p>	<p>Enhanced ease of business for Defence suppliers by providing them complete access of information for payments and making the whole process paperless, time bound and responsive. It would also result in more transparent processes leading to better competition.</p>	<p>The project does not involve direct job creation but would help growth of Defence supply sector and augment job creation.</p>	<p>The project is largely based on leveraging of technology esp IT and significant Business Process Reengineering</p>	<p>A dedicated Grievance Management System together with a realtime account information access to employees as also vendors through websites/ IVRS and apps is envisaged</p>

Strategic Initiative	Impact on ease of living/doing business	Estimate of employment creation	Technology leveraged	Grievance Redressal mechanism
<p>Unified Budget Management System- tool for realtime budget allocation and management jointly operated by services and DAD</p>	<p>Non availability of realtime budget information not only causes inefficient fund utilisation but also rejections/returns of claims. This system would completely introduce ease of business not only for those manning this sector but also employees and suppliers.</p>	<p>Limited job creation potential, planned with existing resources. Indirect job creation possible in IT sector as a part of development and maintenance process.</p>	<p>Mainly based on leveraging Information technology.</p>	<p>An internal management tool but will greatly reduce issues by providing realtime information to all stakeholders leading to better financial management.</p>
<p>New Defence Travel System An upgraded and transformed DTS with more functionalities including Travel claims processing</p>	<p>This has already transformed travel for defence personnel and would further enhance ease of business by facilitating online travel claim generation and processing through a single system, cutting red tapes and reducing grievances.</p>	<p>Limited job creation potential, planned with existing resources. Indirect job creation possible in IT sector as a part of development and maintenance process.</p>	<p>Mainly based on leveraging Information technology.</p>	<p>A dedicated Grievance Management System together with a realtime account information access to employees is envisaged</p>


Initiative	Scheme/ program, if any	Requires change in law (yes or no)	Key Performance Indicators (KPIs)						
			Parameter(s) and unit	Quantitative target					
				15 Aug 2022	1-year (2020)	2-yr (2021)	3-yr (2022)	4-yr (2023)	5-yr (2024)
Comprehensive Pension Package:	Sanction of Pension for approx. 1 lakh pensioners and disbursement of approx. 32 lakhs pensioners.	No	Project Milestones: No. of Pensioners-Fresh as well as Legacy Pensioners.	Project completion for fresh sanctions and migration of 50 % approx. 32 lakhs pensioners on to new system.	Software development, testing, pilot-run and first phase rollout of sanction of fresh pensioners	Phase II & all fresh cases and legacy migration (25 %)	50%	75%	100 % completion of the project.
Comprehensive Pay system	Unified Pay Disbursement along with Provide Fund Management.	No, only policy level changes in the Ministry of Defence/Service HQrs.	Project Milestones	Project completion	Project preparation and RFP Intermediate target: Websites for all 46 Pay & Accounts Offices for JCOs/ORs.	Software development, testing, pilot-run, &Phase I rollout	Phase II rollout and completion of the project	-	-

New Defence Travel System (n-DTS)	Travel entitlement for Defence Personnel	No, only policy level changes in the Ministry of Defence/Service HQrs.	Project milestones	Project completed	RFP, S/w development contd, Air travel Module added	Travel claim processing system launched	Completion	-	-
--	--	--	---------------------------	-------------------	---	---	------------	---	---

HQrs letter no: No: ARMY/2019/Strategy Dated: 03.07.2019

A. Comprehensive Pension Project			
Chairperson	Members	Member Secretary	Administrative wing
Addl. CGDA (Pensions)	a. Shri Praveen Kumar, Pr. IFA Army (Ord) b. Ms. Devika Raghuvanshi, PCDA (AF) New Delhi c. Ms. Alka Sharma, PCDA (Navy) Mumbai d. Shri Vishvajit Sahay, PCDA (Pensions) Allahabad e. Shri T K Jajoria, CDA(PD) Meerut f. Shri Manish Tripathi, Jt CGDA(IT&S)	Shri Kanwaldeep Singh, Jt.CGDA (Pensions)	HQrs Pension
B. Comprehensive Pay System			
Chairperson	Members	Member Secretary	Administrative wing
Addl. CGDA (Army)	a.Shri Alok Chaturvedi, PIFA Coast Guard b. Ms. Devika Raghuvanshi, PCDA (AF) New Delhi c. Ms. Alka Sharma, PCDA (Navy) Mumbai d. Ms Shashi Bala Shrivastava, PCDA (Bengaluru) e. Shri R K Arora, PCDA(O) Pune f. Shri Manish Tripathi, Jt CGDA(IT&S)	Shri Puskal Upadhyay, JT CGDA (Army)	HQrs Army
C. Unified Payment System			
Chairperson	Members	Member Secretary	Administrative wing
Addl. CGDA (Finance)	a. Shri Rakesh Sahgal, PCDA(WC), Chandigarh b. Shri S G Dastidar, PCDA (ND) c. Ms. Devika Raghuvanshi, PCDA(AF) New Delhi d. Shri V K Vijay, CDA(Navy), New Delhi	Shri Nawal Kishore, Sr. Jt CGDA (IFA)	HQrs IFA

	e. Shri Manish Tripathi, Jt CGDA(IT&S)		
D. Unified Budget Management System			
Chairperson	Members	Member Secretary	Administrative wing
Addl. CGDA (A&B)	a. Shri Kanwal Deep Singh, Jt. CGDA (Pensions) b. Shri Manish Tripathi, Jt CGDA(IT&S) c. Ms. Maulishree Pande, CDA Chennai	Ms Vinakshi Gupta, Jt. CGDA (A&B)	HQrs (A&B)
E. New Defence Travel System			
Chairperson	Members	Member Secretary	Administrative wing
Addl. CGDA (DTS)	a. Shri Mayank Sharma, PCDA(SC), Pune b. Shri V K Vijay, CDA(Navy), New Delhi c. Shri Anand Agrawal, IFA SWAC, Gandhinagar	Shri Manish Tripathi, Jt CGDA (IT&S)	HQrs IT&S


 (Puskal Upadhyay)
 Jt CGDA (Army)