

 रक्षा मंत्रालय MIN. OF DEF.	 कार्यालय रक्षा लेखा प्रधान नियंत्रक (द.प.क.), जयपुर-12 <i>Principal Controller of Defence Accounts (SWC)</i> Khatipura Road, Jaipur Tel No.: 0141-2388449, 2388458, Fax No. 0141-2388463	 150 YEARS OF CELEBRATING THE MAHATMA
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No. AN-III/108/SPARROW/2019-20/

Date 07/09/2020

मेवम,

प्रभारी अधिकारी
समस्त अनुभाग (स्थानीय)
समस्त अधीनस्थ कार्यालय

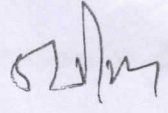
विषय:- Issues in submission of PARs on SPARROW.

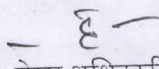
उपरोक्त विषयान्तर्गत मुख्य कार्यालय से प्राप्त पत्र संख्या AN(E-IDAS)/1058/SPARROW/VOL-III, दिनांक 02/09/2020 आपकी अग्रिम कार्यवाही हेतु प्रेषित है।

प्रतिलिपि:-

ई डी पी अनुभाग - वेबसाइट पर अपलोड करने हेतु

सूचनापट्ट : सूचना हेतु


व. लेखा अधिकारी
(प्रशा.-III)


व. लेखा अधिकारी
(प्रशा.-III)



भारत सरकार
Govt. of India

रक्षा लेखा महानियंत्रक कार्यालय
उलान बटार मार्ग, पालम, दिल्ली छावनी - 110010
प्रशासन-स्थापना (भा.र.ले.से.) अनुभाग

Office of The Controller General of Defence Accounts
Ulan Batar Road, Palam, Delhi Cantt. - 110010
Admin-Estt. (IDAS) Section
वेबसाइट/website: www.cgda.nic.in



रक्षा मंत्रालय
Ministry of Defence

No. AN (E-IDAS)/1058/SPARROW/Vol-III

Date: 02/09/2020

To,

All PCsDA/CsDA
PCA (Fys) Kolkata

Pl. Date
Sub: Issues in submission of PARs on SPARROW.

This HQrs is in receipt of multiple references regarding error in e-signing of PAR resulting in non-submission of the same, while some officers have reported problems in login into the SPARROW portal.

2. The issue of e-signing was taken up with NIC, which has advised the following:
 - i. Use of Microsoft Edge or Internet Explorer or "Incognito" mode of other browsers for submission of PARs or,
 - ii. Use of updated versions of web browsers and clean the Cookies and Cache before trying to submit the PARs.

Steps to clean the Cookie and Cache:

- a) For Google Chrome browser, go to Setting >> Privacy and Security >> Clear browsing data >> Clear data.
- b) For Mozilla Firefox browser, go to Option >> Privacy & Security >> Cookies and site data >> Clear data.

3. It is seen that the officers who were having problem in login into the SPARROW system, were using wrong URL to access the portal. The correct URL to access the portal is sparrow.dad.eoffice.gov.in. The link is also available on CGDA website and can be accessed as under:

www.cgda.nic.in >> Division >> Admin >> Sparrow

(Swapnil Agrawal)
Sr. ACGDA (Admin)

409.

ACDA (Sharma) 125/119

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